

Abstract

SYSTEM AND METHOD FOR BROWSER-BASED ARBITRATION IN CLASSIFICATION WORKFLOWS

A method for incorporating human arbitration into an otherwise automated workflow
5 process for the purpose of classifying documents. Workflow management for document
classification processes enables users to manage a process by arranging complex tasks
into predefined sequences with decision points that steer tasks to completion. The method
enables human arbitration of the workflow processes for document classification by
providing a browser based user interface for arbitrating document classification
10 processes. A software implemented system for browser-based arbitration in a
classification workflow process comprising authenticating a user name and password for
enabling a user logon, displaying a task list screen, the task list screen displaying a
summary list containing each current task that the user has permission to view and links
to a task detail screen, a search form screen, and a search queue screen, and enabling the
15 user to arbitrate an assigned classification of assigned tasks in the workflow process.